Fiscal year	1950									•					1,113
Fiscal year	1951														1,026
Fiscal year	1952														1,190

Requests for information came from forty states, the District of Columbia and two foreign countries.

It is relatively easy to compile statistics on visitors, letters and the use of documents because in each case the user, by signing the register or the call slip or his own letter, makes the record himself. To keep an account of the calls for information which come by telephone is more difficult. In a large office a clerk could be assigned to a task of this kind but in a small institution like ours this is not possible. We recall 125 such calls during the past year, we do not know how many others there were which were not put in writing.

REPAIR AND BINDING

The Manuscript Repair Department was able to maintain—and to surpass—the high level of production of the past two years. Both repair workers are now thoroughly experienced, and Mrs. Jane R. Moss, who retired in December 1949, continues to give us one day of volunteer work weekly. As the list below will show, we are now spending most of our effort on the county records which have been acquired by the Hall of Records during the last few years. The Recorded Wills of the colonial Probate Court took second place as in the previous year. This series was not done earlier, along with the other probate records, because the special binding materials required were not available during the war and for several years thereafter. In third place are the records of the State government which have for long been in bad condition but which were relatively little used.

It has always been our feeling that the quality of our repair work, primarily lamination, was excellent—perhaps unsurpassed by any other archival establishment. We have never been sure, however, of the quantity because there are so few workshops like ours, and where they do exist, production figures are not readily available. We are, however, certain that we are doing more in each succeeding year; and lacking a relative standard, we take comfort in our own improvement. We increased our output by 3,000 pages in the last fiscal year.